

CEDI offers a Gateway Self-Service Password Portal to allow Trading Partners the ability to change or reset their password used to connect to the CEDI SFTP Gateway.

For additional assistance, contact the CEDI Help Desk at 866-311-9184 or via e-mail at ngs.cedihelpdesk@anthem.com.

Contents

CEDI Trading Partner ID Password Requirements.....	1
Changing Your CEDI Password	2
Using the Forgot Your Password Option	4
Setting Your Security Questions	6

CEDI Trading Partner ID Password Requirements

Passwords will expire every 60 days and Trading Partners must then reset with a new password.

Password requirements are listed below:

- Passwords must be eight (8) characters in length; no more and no less.
- Passwords must contain a combination of numbers and alpha characters.
- Passwords must include at least 1 uppercase and 1 lowercase letter; case sensitive.
- Passwords must contain a special character; for example @, #, \$
- Passwords cannot contain dictionary words.
- Passwords must contain a minimum of four (4) characters different than the previous password.
- Passwords must be different than the last nine (9) passwords.
- Passwords cannot be changed more than once within a rolling 24 hour period. If a password needs to be reset more than once within a rolling 24 hour period, please contact the CEDI Help Desk at 866-311-9184 for assistance.
- After three (3) incorrect login attempts, the account will be locked. Please contact the CEDI Help Desk at 866-311-9184 to have your password reset.
- Passwords must not be stored in scripts, files, or applications unless compensating controls are in place.

CMS' information security policy strictly prohibits the sharing or loaning of Medicare assigned IDs and passwords. Users must take appropriate measures to prevent unauthorized disclosure or modification of assigned IDs and passwords. Violation of this policy will result in revocation of all methods of system access, including but not limited to EDI front-end access or VDC RACF user access.

If you feel your ID has been compromised, please contact the CEDI Help Desk at 866-311-9184 immediately so we can assist you in taking proper measures to secure a new Trading Partner ID and password.

Changing Your CEDI Password

To change your password, go to the CEDI Web site www.ngscedi.com, select “Gateway Self-Service Password Reset Portal” and then click on the “Change/Reset Your Trading Partner Password” button.

**Change/Reset Your
Trading Partner Password**

Or use this link (<https://pwr.ngscedi.com/authentication>) to go directly to the Portal.

The following screen will display:



Username

Password

 Login

[Forgot Your Password?](#)

1. Type in your Username and current Password
2. Select “Login”

The following screen will display:



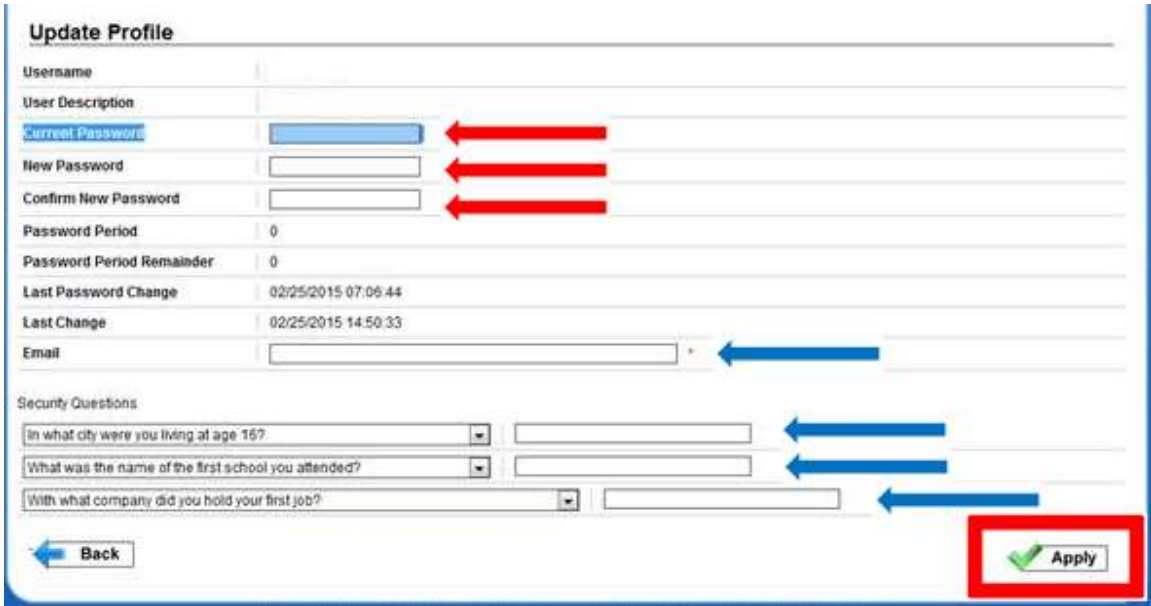
User:
Logged In Trading Partner:
Current Trading Partner:

[Update Profile](#)

Welcome back.
Last login: 02/25/2015 14:45:34
Last failed login: 06/05/2012 17:12:44

3. Select “Update Profile”

Your “Update Profile” page will be displayed as shown on the following page.



Update Profile

Username:

User Description:

Current Password: 

New Password: 

Confirm New Password: 

Password Period:

Password Period Remainder:

Last Password Change: 02/25/2015 07:06:44

Last Change: 02/25/2015 14:50:33

Email: 

Security Questions:

In what city were you living at age 16? 

What was the name of the first school you attended? 

With what company did you hold your first job? 

4. To change your password, type the current password in the “Current Password” field.
5. Type the new password in the “New Password” field.
6. Type the password again in the “Confirm New Password” field.
7. Select “Apply” to accept the new password.

Note: An “Email” address must be entered to change the password information.

The “Security Questions” should be answered in case you forget your password. The answers will be required when using the “Forgot Your Password” function. If you have already answered the security questions, you do not need to answer them again unless you want to change the question(s) and/or associated answer(s). More information about the “Security Questions” is provided later in this document.

If the password change was successful, the following will be displayed:



Profile Updated

User:
Logged In Trading Partner:
Current Trading Partner:
[Update Profile](#)

If the change was not successful, a message will be displayed indicating what information is needed. Make the corrections and select “Apply” again.

You will now use your new password to connect to the CEDI SFTP Gateway.

You can either Logout or return to the Home page using the icons in the top right corner of the page.



Using the Forgot Your Password Option

If you have forgotten your password, go to the CEDI Web site www.ngscedi.com, select “Gateway Self-Service Password Reset Portal” and then click on the “Change/Reset Your Trading Partner Password” button.

**Change/Reset Your
Trading Partner Password**

Or use this link (<https://pwr.ngscedi.com/authentication>) to go directly to the Portal.

The following screen will display:

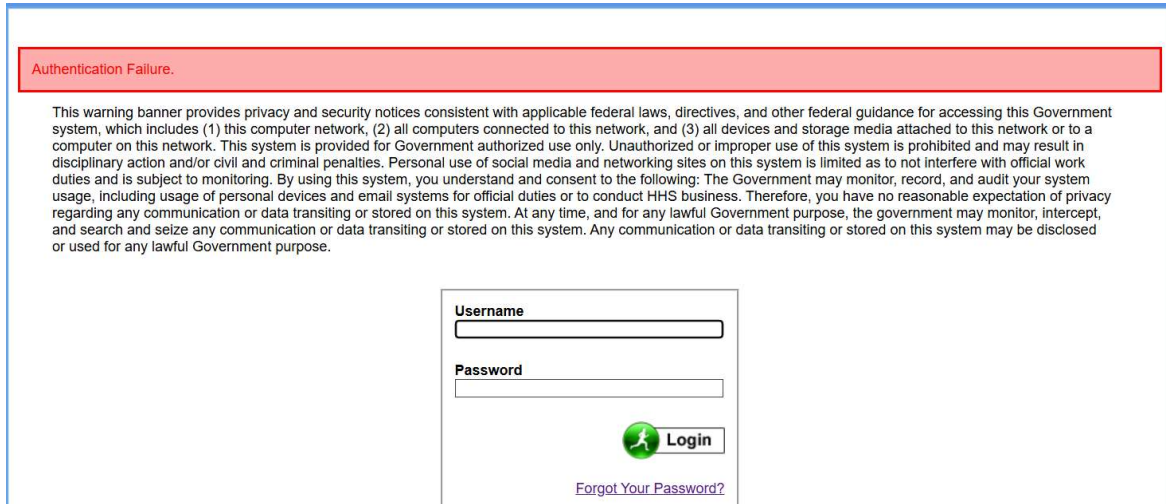
A screenshot of a web form. It has two input fields: 'Username' and 'Password'. Below the 'Password' field is a green circular button with a white login icon and the text 'Login'. To the left of the 'Forgot Your Password?' link is a red arrow pointing right. The 'Forgot Your Password?' link is in blue text.

1. Enter your “Username” and select “Forgot Your Password?”
2. Answer the pre-set security questions and select “Apply”.

A screenshot of a 'Security Questions' form. It has a title 'Security Questions' at the top. Below it are three questions, each followed by an input field:
1. 'In what city were you living at age 16?'
2. 'What was the name of the first school you attended?'
3. 'With what company did you hold your first job?'
At the bottom right is a green checkmark icon followed by the text 'Apply'.

All questions must be answered correctly in order to reset the password.

If you have not set your security questions, you will receive the following error, “Authentication Failure.” as shown below:



Authentication Failure.

This warning banner provides privacy and security notices consistent with applicable federal laws, directives, and other federal guidance for accessing this Government system, which includes (1) this computer network, (2) all computers connected to this network, and (3) all devices and storage media attached to this network or to a computer on this network. This system is provided for Government authorized use only. Unauthorized or improper use of this system is prohibited and may result in disciplinary action and/or civil and criminal penalties. Personal use of social media and networking sites on this system is limited as to not interfere with official work duties and is subject to monitoring. By using this system, you understand and consent to the following: The Government may monitor, record, and audit your system usage, including usage of personal devices and email systems for official duties or to conduct HHS business. Therefore, you have no reasonable expectation of privacy regarding any communication or data transiting or stored on this system. At any time, and for any lawful Government purpose, the government may monitor, intercept, and search and seize any communication or data transiting or stored on this system. Any communication or data transiting or stored on this system may be disclosed or used for any lawful Government purpose.

Username

Password

 **Login**

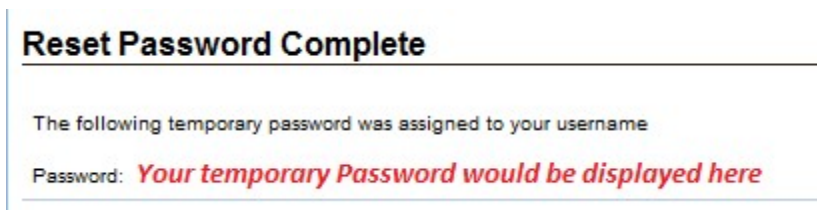
[Forgot Your Password?](#)

You will need to contact the CEDI Help Desk at 866-311-9184 to have your password reset. Once your password is reset, you will be able to log in and set your security questions.

If the answers to the security questions are not correct, you will also receive the “Authentication Failure” message.

You will have three (3) attempts to answer the security questions correctly. If the security questions are not answered correctly, your account will be locked and you will need to contact the CEDI Help Desk at 866-311-9184 to have your password reset in order to unlock your account. Once your password is reset, you will need to log in and update your security questions under “Update Profile”.

3. If the information was entered correctly, the following screen will display:



Reset Password Complete

The following temporary password was assigned to your username

Password: **Your temporary Password would be displayed here**

4. Your temporary password will be displayed on the Reset Password Complete screen.
5. You will use your Username and temporary password to login. The following screen will be displayed when you login with the temporary password:

User: @
Current Trading Partner: [Update Profile](#)

Welcome back

Please change your password.

Last login:

Last failed login:

Change Password

Current Password	
New Password	
Confirm New Password	

 **Apply**

- Enter your current temporary password, the new password, and confirm the new password.
- Select "Apply".

If the password change was successful, the following will be displayed:

Your password has been updated

[Update Profile](#)

If the change was not successful, a message will be displayed indicating what information is needed.

Make the corrections and select "Apply" again.

You will now use your new password to connect to the CEDI SFTP Gateway.

If you would like to make any changes to your profile or security questions, select "Update Profile".

Or you can Logout or return to the Home page using the icons in the top right corner of the page.



Setting Your Security Questions

To setup or update your security questions, you will need to go to the CEDI Web site www.ngscedi.com, select "Gateway Self-Service Password Reset Portal" and then click on the "Change/Reset Your Trading Partner Password" button.

**Change/Reset Your
Trading Partner Password**

Or use this link (<https://pwr.ngscedi.com/authentication>) to go directly to the Portal.

The following screen will display:



1. Type in your Username and current Password
2. Select "Login"

The following screen will display:

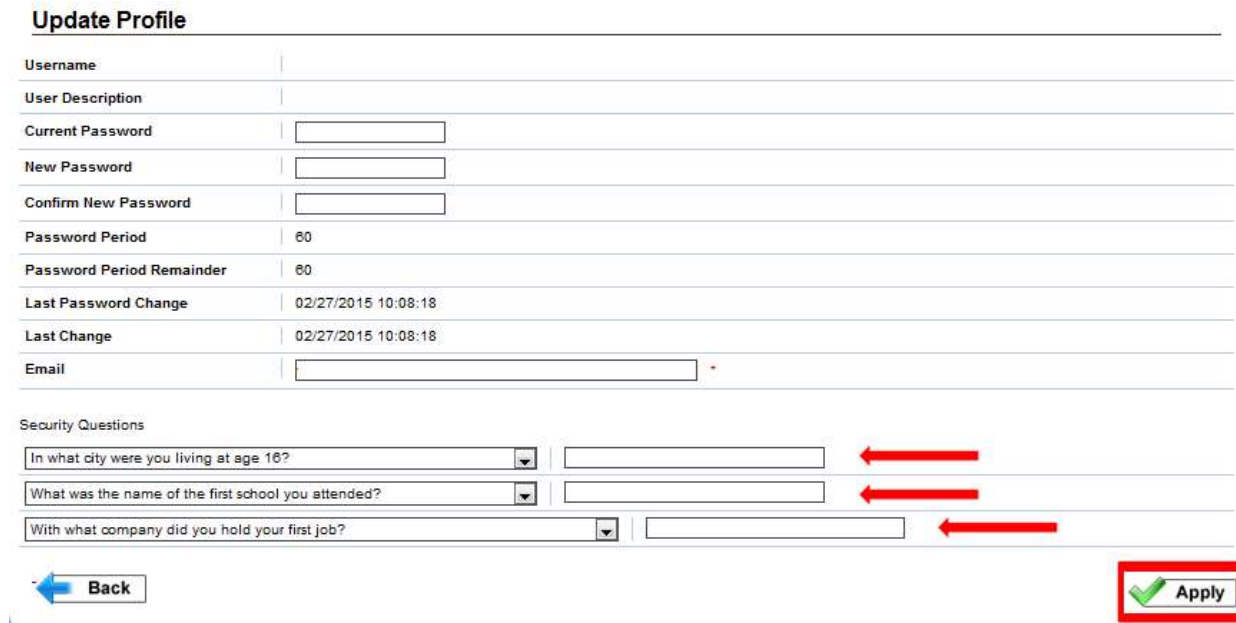


Welcome back,
 Last login: 02/25/2015 14:45:34
 Last failed login: 06/05/2012 17:12:44

User:
 Logged In Trading Partner:
 Current Trading Partner:
[Update Profile](#)

3. Select "Update Profile"

Your "Update Profile" page will be displayed.



Update Profile

Username	
User Description	
Current Password	
New Password	
Confirm New Password	
Password Period	60
Password Period Remainder	60
Last Password Change	02/27/2015 10:08:18
Last Change	02/27/2015 10:08:18
Email	

Security Questions

In what city were you living at age 16?		←
What was the name of the first school you attended?		←
With what company did you hold your first job?		←

[Back](#) [Apply](#)

There are ten (10) questions you can choose from for each of the three (3) security questions.

4. You will need to choose the questions you wish to answer and provide your responses. The answers are case sensitive.

5. Once three questions have been chosen and answered, select “Apply”.

The answers to security questions will be required when using the “Forgot Your Password” function.

If you return to the “Update Profile” page, the security questions will display the 1st question in each set even if you chose a different question to answer. The questions and answers you selected will still be saved with your profile and can be changed at any time.

If you have any questions about using the CEDI Gateway Self-Service Password Portal, please contact the CEDI Help Desk at ngs.cedihelpdesk@anthem.com or at 866-311-9184.